

Use of beer gardens/external areas

- The front outside area shall not be used after 22.00.
- The Licence Holder / DPS / Manager shall ensure there is no outside drinking beyond the demarcated area.
- Signs shall be prominently displayed in the outside area reminding patrons there are residents living nearby and instructing them to respect the neighbours and to conduct their behaviour accordingly. Drinks or glass containers are not permitted to be taken away from the premise outside the licence area.
- A copy of the premise licence shall be provided to any company involved in the provision of security services at the premises.
- The premises shall operate a dispersal policy and all staff shall be trained on how to identify drunk or impaired and written records of the training kept and available to police and authorised officers of the licencing authority on re customers in its implementation.
- There shall be no admittance or re-admittance to the premises after 22.00.
- A maximum of 100 customers shall be permitted on the premises at any one time.

Training

- At least one member of staff on duty whilst this licence is being used shall be trained in the requirements of the Licensing Act 2003 in terms of the licensing objectives, offences committed under the Act and conditions of the Premises Licence. Written records of this training shall be retained and made available to police and authorised officers of the Licensing Authority on request.
- All staff responsible for selling alcohol shall receive regular training in the Licensing Act 2003 in terms of the licensing objectives, offences committed under the Act and conditions of the Premises Licence. Written records of this training shall be retained and made available to police and authorised officers of the Licensing Authority on request.
- All staff shall be trained in how to identify drunk or drug impaired customers. This training shall be repeated at least biannually and written records of the training kept and made available to police and authorised officers of the Licensing Authority on request.
- All staff shall be trained in how to manage a crime scene and crime scene preservation. This training shall be repeated at least once a year and written records of the training kept on the premise and made available to Police and authorised officers of the Licensing Authority on request.
- All members of staff shall have training in age restricted sales including regular refresher training. Written records of this training shall be kept on the premise and made available to Police and authorised officers of the Licensing Authority on request.

Noise Issues

- A responsible member of staff shall carry out proactive noise assessments outside the premises at least once an hour during the provision of regulated entertainment, and take any necessary remedial action.
- A written record of proactive external noise assessments and, where applicable, remedial actions taken shall be kept for a minimum of 31 days from the date of the last entry in the record and this record shall be available for inspection on demand by authorised council officers at all times the premises are open.
- All ventilation and extraction systems and ducting shall be correctly installed, operated, maintained and regularly serviced, all in accordance with the manufacturer's instructions, to ensure that they are operating correctly and efficiently so as not to cause a nuisance to neighbours arising from noise or odour.

Litter

- Where customers are permitted to drink alcohol outside the premises, regular litter, and glass collections shall be carried out in all areas where customers are congregating.
- Signs shall be prominently displayed at the exits from the premises asking patrons to dispose of their waste in litter bins.

Selling Alcohol

- Strong beer and cider above 5.5% ABV shall not be displayed or sold.
- A personal license holder shall be present at all times whilst the premises remain open for the sale of alcohol.
- The premises shall operate a Challenge 25 age restricted sales policy and shall display appropriate signage advising customers of this policy.
- All staff shall be trained in the Proof of Age policy and how to identify acceptable means of identification.
- Posters shall be displayed in prominent positions around the premises advising customers of the Proof of Age policy in force at the premises.
- The Designated Premises Supervisor shall regularly check the refusals record to ensure it is being consistently used by all staff.
- Free drinking water will be provided during licensing hours.
- Where any of the following alcoholic drinks are supplied for consumption on the premises, it is available to customers in the following measures:
 - Beer or cider: half pint
 - Still wine in glass: 125ml

Drug use

- The premises shall operate a zero tolerance policy to drug use and posters shall be prominently displayed to this effect.
- A drugs policy shall be in effect and all staff shall be trained in the implementation of the policy. The policy should be made available to police and authorised officers of the Licensing Authority on request.